



## USER INSTRUCTIONS

GQN21220WX

ENG

[www.grundig.co.uk](http://www.grundig.co.uk)

**GRUNDIG**



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## Please read this manual first!

Dear Customer,

We hope that your product, which has been produced in modern plants and checked under the most meticulous quality control procedures, will provide you an effective service

For this, we recommend you to carefully read the entire manual of your product before using it and keep it at hand for future references.

### **The user manual will help you use the product in a fast and safe way.**

Will help you use your appliance in a fast and safe way.

Read the manual before installing and operating your product.

Follow the instructions, especially those for safety.

Keep the manual in an easily accessible place as you may need it later.

Besides, read also the other documents provided with your product.

Please note that this manual may be valid for other models as well.

### **Symbols and their descriptions**

This instruction manual contains the following symbols:

	Important information or useful usage tips.
	Warning against dangerous conditions for life and property.
	Warning against electric voltage.
	Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations.

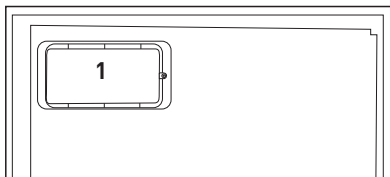
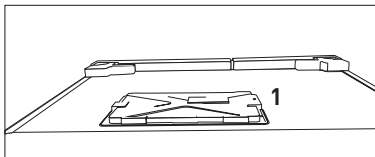
# 1. Important instructions for safety and environment

This section contains safety instructions that will help protect from risk of personal injury or property damage. Failure to follow these instructions shall void any warranty.

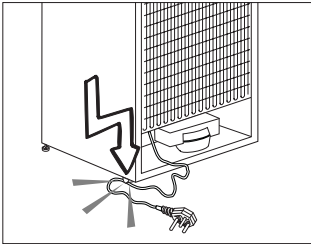
## 1.1 General safety

- This product can be used by children at and above 8 years old and by persons whose physical, sensory or mental capabilities were not fully developed or who lack experience and knowledge provided that they are supervised or trained on the safe usage of the product and the risks it brings out. Children must not play with the product. Cleaning and maintenance works should not be performed by children unless they are supervised by someone.
- Unplug the product if a failure occurs while it is in use.
- If the product has a failure, it should not be operated unless it is repaired by the Authorised Service Agent. There is the risk of electric shock!
- Connect the product to a grounded outlet protected by a fuse complying with the values in the rating plate. Have the grounding installation made by a qualified electrician. Our company shall not be liable for any damages that will arise when the product is used without grounding in accordance with the local regulations.
- Unplug the product when not in use.
- Never wash the product by spreading or pouring water onto it! There is the risk of electric shock!
- Never touch the plug with wet hands! Never unplug by pulling on the cable, always pull out by grabbing the plug.
- It is recommended to clean the tip of the plug regularly with a dry cloth.

- Do not plug the refrigerator if the wall outlet is loose.
- Never connect your refrigerator to electricity-saving systems. Such systems are harmful for the product.
- Unplug the product during installation, maintenance, cleaning and repairing procedures.
- Always have the installation and repairing procedures carried out by the **Authorised Service Agent**. Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.
- Do not eat cone ice cream and ice cubes immediately after you take them out of the freezer compartment! This may cause frostbite in your mouth!
- Do not touch frozen food by hand! They may stick to your hand!
- Do not put bottled and canned liquid beverages in the freezer compartment. They may burst!
- Never use steam and steam assisted cleaning materials to clean or defrost the refrigerator. Steam will cause short circuit or electric shock since it would get into contact with the electrical parts in the refrigerator!
- The product shall never be used while the compartment which is located at the top or back of your product and in which electronic boards are available (electronic board box cover) (1) is open.



- Do not use mechanical devices or other methods to accelerate the defrosting process, other than those recommended by the manufacturer.
- Never use the parts on your refrigerator such as the door and drawer as a means of support or step. This will cause the product to tip over or parts of it get damaged.



- Do not damage the cooling circuit, where the refrigerant is circulating, with drilling or cutting tools. The refrigerant that might blow out when the gas channels of the evaporator, pipe extensions or surface coatings are punctured may cause skin irritations and eye injuries.
- Do not cover or block the ventilation holes on the refrigerator with any material.
- Place the beverage with higher proofs tightly closed and vertically.
- Do not use gaseous sprays near the product since there is the risk of fire or explosion!
- Flammable items or products that contain flammable gases (e.g. spray) as well as the explosive materials should never be kept in the appliance.
- Do not place containers filled with liquid on top of the product. Spilling water on an electrical component may cause electric shocks or risk of fire.

- Do not store products (vaccines, heat-sensitive medicines, scientific materials and etc.) that require a precise temperature control in the refrigerator.
- If you will not operate the product for a long period of time, unplug and unload the food in it.
- If the product is equipped with blue light, do not look at the blue light with optical tools.
- Exposing the product to rain, snow, sun and wind is dangerous with respect to electrical safety.
- In products with mechanical control (thermostat), wait for minimum 5 minutes to plug in the product again after unplugging it.
- Do not overload the product. It may fall when the door is opened, and cause injury or damage. Similar problems may occur in case of putting things on top of the product.
- 8's door is equipped with a handle, do not pull by the handle when changing the place of the product. Handle may get loose.
- Pay attention not to have your hand or any part of your body get caught by the moving parts inside the product.

### **1.1.1 HC warning**

- If the product is equipped with a cooling system containing R600a gas, pay attention not to damage the cooling system and piping during usage and transportation. This gas is flammable. If the cooling system is damaged, keep the product away from potential sources that can cause the system catch a fire and ventilate the room in which the unit is placed immediately.



If the product is equipped with a cooling system containing R134a gas, ignore this warning.





You can learn the gas used in production of your product on the rating plate located on the left inner part of it.



**WARNING:** Never dispose the product in fire.

### 1.1.2 For products with a water dispenser

- Pressure for cold water inlet shall be maximum 90 psi (8 bar). If your water pressure exceeds 6.2 psi (5.5 bar), use a pressure limiting valve in your mains system. If you do not know how to check your water pressure, ask for the help of a professional plumber.
- If there is risk of water hammer effect in your installation, always use a water hammer prevention equipment in your installation. Consult Professional plumbers if you are not sure that there is no water hammer effect in your installation.
- Do not install on the hot water inlet. Take precautions against the risk of freezing of the hoses. Water temperature operating interval shall be 33°F (0.6°C) minimum and 100°F (38°C) maximum.
- Use only potable water.

### 1.2 Intended use

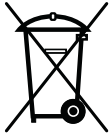
- This product has been designed for domestic use. It is not suitable for commercial use and it must not be used out of its intended use.
- Product must be used only for storing food.
- The manufacturer waives any responsibility arisen from incorrect usage or transportation.
- Original spare parts will be provided for 10 years, following the product purchasing date.

### 1.3 Children's safety

- Packaging materials are dangerous for the children. Keep packaging materials in a safe place away from reach of the children.

- Electrical products are dangerous for the children. Keep children away from the product when it is in use.
- If the product's door is equipped with a lock, keep the keys away from reach of children.

#### **1.4 Compliance with WEEE Directive and Disposing of the Waste Product:**



This product complies with EU WEEE Directive (2012/19/EU). This product bears a classification symbol for waste electrical and electronic equipment (WEEE). This product has been manufactured with high quality parts and materials which can be reused and are suitable for recycling. Do not dispose of the waste product with normal domestic and other wastes at the end of its service life. Take it to the collection center for the recycling of electrical and electronic equipment. Please consult your local authorities to learn about these collection centers.

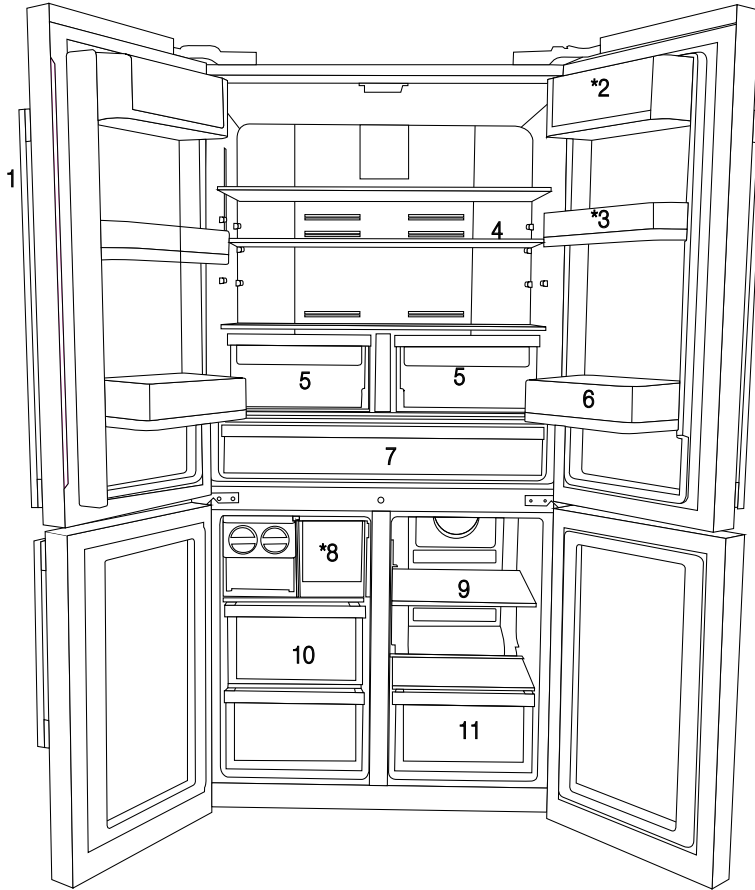
#### **1.5 Compliance with RoHS Directive:**

The product you have purchased complies with EU RoHS Directive (2011/65/EU). It does not contain harmful and prohibited materials specified in the Directive.

#### **1.6 Package information**

Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

## 2. Your Freezer

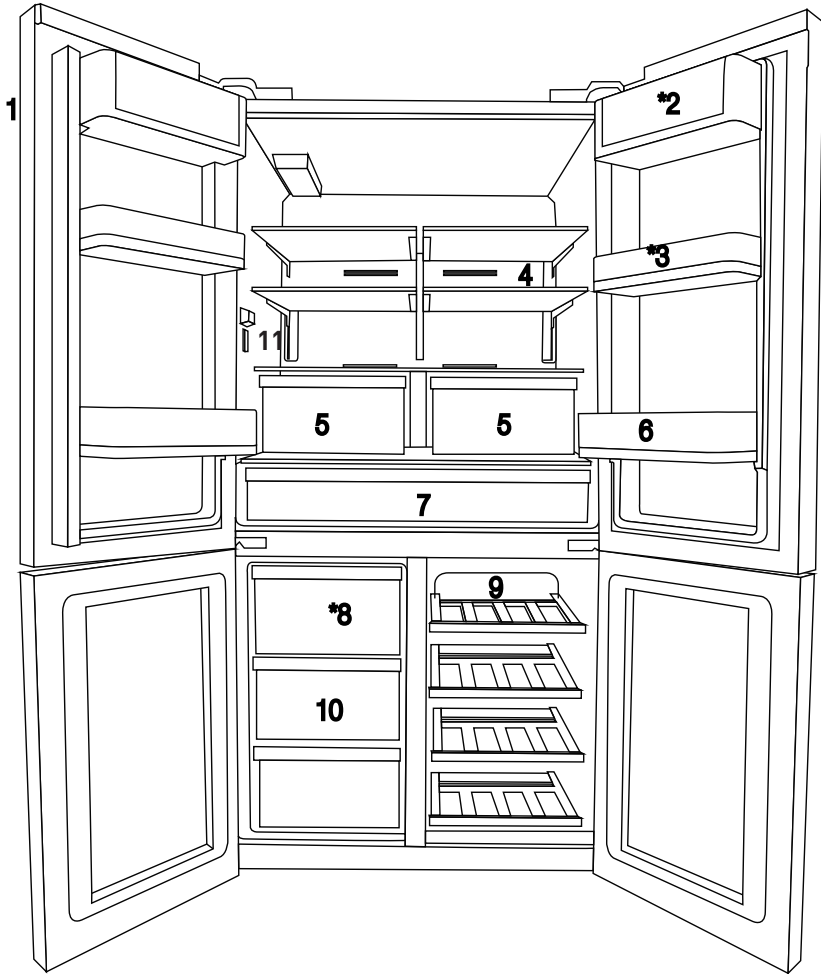


- |                                   |   |
|-----------------------------------|---|
| 1. Control and indicator panel    | 7. Chiller compartment                      |
| 2. Butter & Cheese section        | 8. Icebox drawer                            |
| 3. 70 mm moving door shelf        | 9. Multizone compartment glass shelf/cooler |
| 4. Fridge compartment glass shelf | 10. Freezer compartment drawers             |
| 5. Fridge compartment crisper     | 11. Multizone Compartment's drawer          |
| 6. Gallon door shelf              | * OPTIONAL                                  |



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

## 2 Your Refrigerator



- |                                   |   |
|-----------------------------------|---|
| 1. Control and indicator panel    | 7. Chiller compartment                      |
| 2. Butter & Cheese section        | 8. Icebox drawer                            |
| 3. 70 mm moving door shelf        | 9. Multizone compartment glass shelf/cooler |
| 4. Fridge compartment glass shelf | 10. Freezer compartment drawers             |
| 5. Fridge compartment crisper     | 11. Inner Water Dispenser                   |
| 6. Gallon door shelf              | * OPTIONAL                                  |



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

### 3.1 Appropriate location for installation

In order to prepare the product for use, refer the information in the user manual and ensure that electrical installation and water installation are appropriate. If not, call a qualified electrician and plumber to arrange the utilities as necessary.



**WARNING:** Manufacturer shall not be held liable for damages that may arise from procedures carried out by unauthorised persons.



**WARNING:** Product must not be plugged in during installation. Otherwise, there is the risk of death or serious injury!



**WARNING:** : If the door clearance of the room where the product shall be placed is so tight to prevent passing of the product, remove the door of the room and pass the product through the door by turning it to its side; if this does not work, contact the authorised service agent.

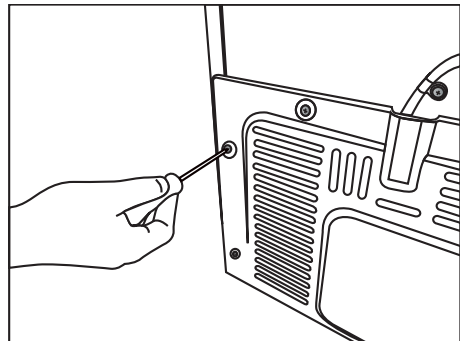
- Place the product on a level floor surface to prevent jolts.

- Install the product at least 30 cm away from heat sources such as hobs, heater cores and stoves and at least 5 cm away from electrical ovens.
- Product must not be subjected to direct sun light and kept in humid places.
- Appropriate air ventilation must be provided around your product in order to achieve an efficient operation. If the product is to be placed in a recess in the wall, pay attention to leave at least 5 cm distance with the ceiling and side walls.
- Do not install the product in places where the temperature falls below  $-5^{\circ}\text{C}$ .

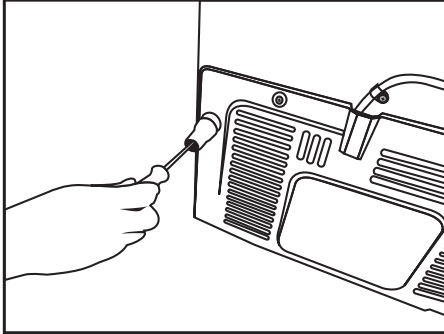
### 3.2 Installing the plastic wedges

Plastic wedges supplied with the product are used to create the distance for the air circulation between the product and the rear wall.

1. To install the wedges, remove the screws on the product and use the screws supplied together with the wedges.



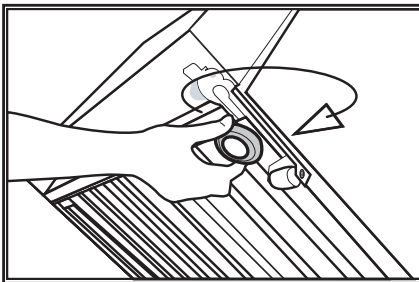
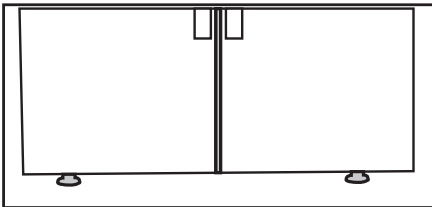
2. Insert the 2 plastic wedges onto the rear ventilation cover as illustrated in the figure.



### 3.3\* Adjusting the feet

If the product stands unbalanced after installation, adjust the feet on the front by rotating them to the right or left.

\* If your product does not have a wine compartment or is not a glass door, your product does not have adjustable stands, the product has fixed stands.



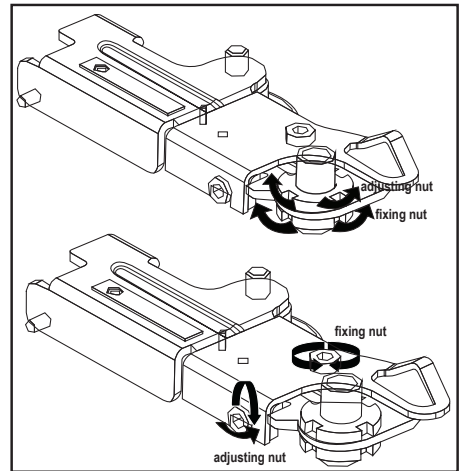
To adjust the doors vertically, Loosen the fixing nut located at the bottom.

Rotate the adjusting nut according to the position of the door (clockwise/counter-clockwise). Tighten the fixing nut in order to fix the position.

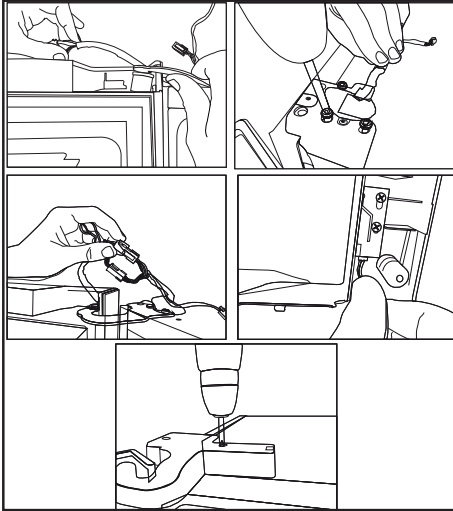
To adjust the doors horizontally, Loosen the fixing nut located at the top.

Rotate the side adjusting nut according to the position of the door (clockwise/counter-clockwise).

Tighten the fixing nut which is at the top in order to fix the position.



- Upper hinge group is fixed with 3 screws.
- The hinge cover is attached after the sockets are installed.
- Then the hinge cover is fixed with two screws.



### 3.4 Electric connection



**WARNING:** Do not make connections via extension cables or multi-plugs.



**WARNING:** Damaged power cable must be replaced by the Authorised Service Agent.



If two coolers are to be installed side by side, there should be at least 4 cm distance between them.

- Manufacturer shall not be liable for any damages that will arise when the product is used without grounding and electrical connection in accordance with the national regulations.
- Power cable plug must be within easy reach after installation.
- Connect your refrigerator to a grounded outlet rated for a voltage value of 220-240V /50 Hz. Outlet shall have 10 to 16A fuse.
- Do not use extension cords or cordless multiple outlets between your product and the wall outlet.

## 4. Preparation

### 4.1 What to do for energy saving



Connecting the product to electric energy saving systems is risky as it may cause damage on the product.

- Do not leave the doors of your refrigerator open for a long time.
- Do not put hot food or drinks in your refrigerator.
- Do not overload the refrigerator. Cooling capacity will fall when the air circulation in the refrigerator is hindered.
- Do not place the refrigerator in places subject to direct sunlight. Install the product at least 30 cm away from heat sources such as hobs, ovens, heater units and stoves and at least 5 cm away from electrical ovens.
- Pay attention to store your food in refrigerator in closed containers.
- To be able store maximum food in the freezer compartment of your refrigerator, the upper drawer has to be removed and placed on top of glass shelf. Power consumption stated for your refrigerator has been determined after removing the icematic and the upper drawers as to allow maximum loading. It is strongly recommended to use the lower drawers in the freezer and the multizone compartment while loading.
- Airflow should not be blocked by placing foods in front of the freezer and the multizone compartment fans. Foods should be loaded by leaving minimum 5 cm space in front of the protective fan grid.
- Thawing the frozen foods in the fridge compartment both saves energy and reserves the quality of the foods.





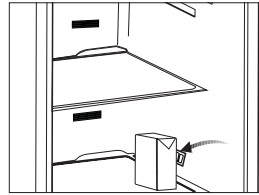
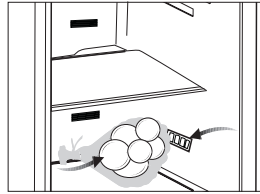
Temperature of the room where your refrigerator is located should at least be 10°C /50°F. Operating your refrigerator under cooler conditions is not recommended with regard to its efficiency.



Inside of your refrigerator must be cleaned thoroughly.



If two coolers are to be installed side by side, there should be at least 4 cm distance between them.



## 4.2 Recommendations about the fresh food compartment

- Make sure that the food does not touch the temperature sensor in fresh food compartment. To allow the fresh food compartment to keep its ideal storage temperature, the sensor must not be hindered by food.
- Do not place hot foods or beverages inside the product.

### 4.3 Initial use

Before using the product, make sure that all preparations have been made in accordance with the instructions given in the “Important instructions regarding safety and environment” and “Installation” chapters.

- Clean the interior of the refrigerator as recommended in the “Maintenance and cleaning” section. Before you start the refrigerator, make sure that the interior is dry.
- Plug the refrigerator in a grounded socket. The interior illumination is lit when the door of the refrigerator is opened.
- Operate the refrigerator for 6 hours without placing any food in it and do not open its door unless it is necessary.



You will hear a noise when the compressor starts up. The liquids and gases sealed within the refrigeration system may also give rise to noise, even if the compressor is not running and this is quite normal.

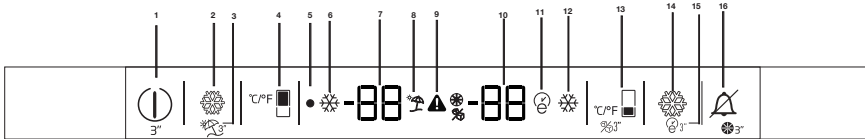


Front edges of the refrigerator may feel warm. This is normal. These areas are designed to be warm to avoid condensation.

# 5. Operating the product

## 5.1 Indicator panel

Touch-control indicator panel allows you to set the temperature and control the other functions related to the product without opening the door of the refrigerator. Just press the relevant buttons for function settings.



### 1-On/Off function

Press the On/Off button for 3 seconds to turn off or turn on the fridge.

### 2-Quick Fridge Function

When you press Quick Fridge button, the temperature of the compartment will be colder than the adjusted values.

This function can be used for food placed in the fridge compartment and required to be cooled down rapidly.

If you want to cool large amounts of fresh food, it is recommended to activate this feature before putting the food into the fridge. Quick Fridge indicator will remain lit when the Quick Fridge function is enabled. To cancel this function press Quick Fridge button again. Quick Fridge indicator will turn off and return to its normal settings.

If you do not cancel it, Quick Fridge will cancel itself automatically after 2 hours or when the fridge compartment reaches to the required temperature. This function is not recalled when power restores after a power failure.

### 3-Vacation Function

Press the Quick Fridge/Vacation button for 3 seconds to activate Vacation function. "--" icon comes on when the function is active. Function is deactivated by pressing the same button for 3 seconds again or by pressing Fridge set button.

When vacation mode is activated, set values does not seem for fresh food cabin. Line is occurred on segments of fresh food.

When vacation mode is activated, temperature of fresh food is hotter than 50 Fahrenheit degree( 10 celcius degree) so please do not keep foods in fresh food cabinet. Temperature of freezer is not affected.



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

#### **4-Fridge Set Function**

This function allows you to make the fridge compartment temperature setting. Press this button to set the temperature of the fridge compartment to 47, 45, 43, 41, 39, 37, 35 or 33° respectively.

#### **5-Off Indicator**

Off Indicator lits when the fridge is "Off" mode.

#### **6-Quick Fridge Indicator**

This icon lits when the Quick Fridge function is active.

#### **7-Fridge Compartment Temperature Setting Indicator**

Indicates the temperature set for the Fridge Compartment.

#### **8-Vacation Indicator**

This icon lits when the Vacation function is active.

#### **9-High Temperature Error / Warning Indicator**

This icon comes on during high temperature failures and error warnings.

#### **10-Freezer Compartment**

Temperature Setting Indicator  
Indicates the temperature set for the Freezer Compartment.

#### **11-Eco-Extra Indicator**

Eco-Extra Indicator lits when the Eco Extra function is active.

#### **12-Quick Freeze Indicator**

This indicator lits when the Quick Freezer function is active.

#### **13-Freezer Set Function**

This function allows you to make the freezer compartment temperature setting. Press this button to set the temperature of the freezer compartment to 0, -2, -4, -6, -8, -10 and -12 respectively.

#### **14-Quick Freeze Function**

Quick Freeze indicator turns on when the Quick Freeze function is on. To cancel this function press Quick Freeze button again. Quick Freeze indicator will turn off and return to its normal settings. If you do not cancel it, Quick Freeze will cancel itself automatically after 4 hours or when the freezer compartment reaches to the required temperature.

If you want to freeze large amounts of fresh food, press the Quick Freeze button before putting the food into the freezer compartment. If you press the Quick Freeze button repeatedly with short intervals, the electronic circuit protection will be activated immediately.

This function is not recalled when power restores after a power failure.

#### **15-Eco-Extra (Special Economic Usage) Function**

Press the Quick Freeze\Eco Extra button for 3 seconds to activate the Eco Extra Function. Refrigerator will start operating in the most economic mode at least 6 hours later and the economic usage indicator will turn on when the function is active. Press the Quick Freeze button for 3 seconds again to deactivate the Eco Fuzzy Function.

#### **16-Alarm Off**

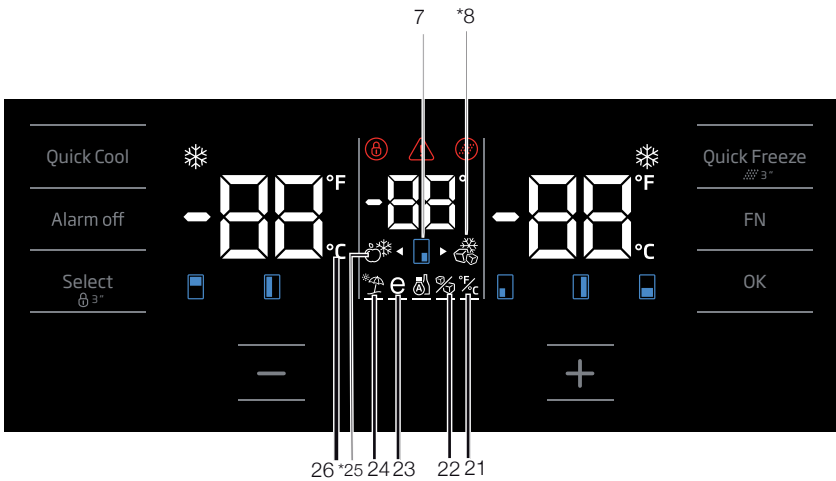
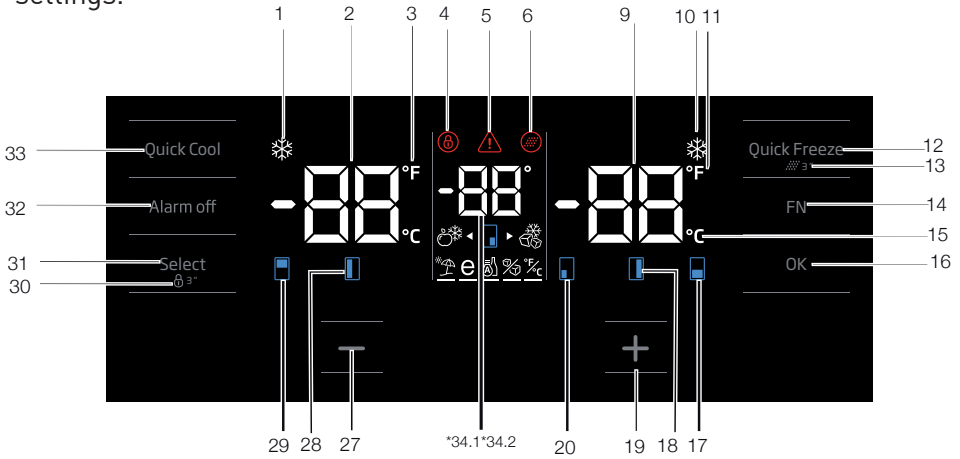
When the fridge door is opened for 2 minutes or when there a sensor failure, a sound alarm turns on.

Alarm can be turned off by pressing "Alarm Off" button.

Sensor failure alarm will not sound till power failure. If you close the door and then open again "Door open alarm" will be activated again after 2 minutes later .

## 5.2 Indicator panel

Touch-controlled indicator panel allows you to set the temperature and control the other functions related to the refrigerator without opening the door of the product. Just press the relevant buttons for function settings.



Figures in this user manual are schematic and may not match the product exactly. If the subject parts are not included in the product you have purchased, then those parts are valid for other models.

### **1. Quick cooling function indicator**

It turns on when the quick fridge function is activated.

### **2. Fridge compartment temperature indicator**

Temperature of the fridge compartment is shown; it can be set to 8,7,6,5,4,3,2,1.

### **3. Fahrenheit indicator**

It is a Fahrenheit indicator. When the Fahrenheit indication is activated, the temperature set values are shown in Fahrenheit and the relevant icon turns on.

### **4. Key lock**

Press key lock button simultaneously for 3 seconds. Key lock symbol will light up and key lock mode will be activated. Buttons will not function if the Key lock mode is active. Press key lock button simultaneously for 3 seconds again. Key lock symbol will turn off and the key lock mode will be exited.

Press the key lock button if you want to prevent changing of the temperature setting of the refrigerator.

### **5. Power failure/High temperature / error warning**

This indicator illuminates during power failure, high temperature failures and error warnings. During long-term power failures, the highest temperature value that the freezer compartment reaches will blink on the digital display. After checking the food located in the freezer compartment, press the alarm off button to clear the warning.

Please refer to "solutions recommended for troubleshooting" section on your manual if you observe that this indicator is illuminated.

### **6. Filter reset icon**

This icon turns on when the filter needs to be reset.

### **7. Temperature change cabin icon**

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### **8. Joker freezer icon**

Hover over the Joker freezer icon using the FN button; the icon will start to flash. When you press the OK key, joker cabin freezer icon turn on and operates as a freezer.

### **9. Freezer compartment temperature indicator**

Temperature of the fridge compartment is shown; it can be set to -18, -19, -20, -21, -22, -23, -24.

### **10. Quick freeze function indicator**

It turns on when the quick freeze function is activated.

### **11. Fahrenheit indicator**

It is a Fahrenheit indicator. When the Fahrenheit indication is activated, the temperature set values are shown in Fahrenheit and the relevant icon turns on.

### **12. Quick freeze function button**

Press this button to activate or deactivate the quick freeze function. When you activate the function, the freezer compartment will be cooled to a temperature lower than the set value.



Use the quick freeze function when you want to quickly freeze the food placed in freezer compartment. If you want to freeze large amounts of fresh food, activate this function before putting the food into the product.



If you do not cancel it, Quick Freeze will cancel itself automatically after 4 hours at the most or when the fridge compartment reaches to the required temperature.



This function is not recalled when power restores after a power failure.

### 13. Filter reset

The filter is reset when the quick freeze button is pressed for 3 seconds. Filter reset icon goes off.

### 14. FN button

Using this key, you can switch between the functions that you want to select. Upon pressing this key, the icon, whose function is required to be activated or deactivated, and this icon's indicator starts flashing. The FN button gets deactivated if not pressed for 20 seconds. You need to press this button to change the functions again.

### 15. Celsius indicator

It is a Celsius indicator. When the Celsius indication is activated, the temperature set values are shown in Celsius and the relevant icon turns on.

### 16. OK button

After navigating the functions using the FN button, when the function is cancelled via the OK button, the relevant icon and the indicator flashes. When the function is activated, it remains on. The indicator continues to flash in order to show the icon it is on.

### 17. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 18. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### 19. Set increasing button

Select the relevant cabin with the select button; the cabin icon representing the relevant cabin will start to flash. If you press the set increasing button during this process, the set value gets increased. If you keep pressing it in a loop, the set value returns to the beginning.

### 20. Temperature change cabin icon

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

## 21. Setting the Celsius and Fahrenheit indicator

Hover over this key using the FN key and select Fahrenheit and Celsius via the OK key. When the relevant temperature type is selected, the Fahrenheit and Celsius indicator turns on.

## 22. Ice machine off icon

Press the FN key (until it reaches the ice icon and the lower line) to switch off the ice machine. The ice machine off icon and the ice machine function indicator start flashing when you hover over them, thus you can understand whether the ice machine will be turned on or off. When you press the OK button, the ice machine icon lights continuously and the Indicator continues to flash during this process. If you do not press any button after 20 seconds, the icon and the indicator remains on. Thus, the ice machine is switched off. In order to switch on the ice machine again, hover over the icon and the indicator; thus, both the ice machine off icon and the indicator will start flashing. If you do not press any button within 20 seconds, the icon and the indicator will go off and thus the ice machine will be switched on again.



Indicates whether the icematic is on or off.



Water flow from water tank will stop when this function is selected. However, ice made previously can be taken from the icematic.

## 23. Eco fuzzy function icon

Press the FN key (until it reaches the letter e icon and the lower line) to activate the eco fuzzy. When you hover over the eco fuzzy icon and the eco fuzzy function indicator, they start flashing. Thus, you can understand whether the eco fuzzy function will be activated or deactivated. When you press the OK button, the eco fuzzy function icon lights continuously and the Indicator continues to flash during this process. If you do not press any button after 20 seconds, the icon and the indicator remains on. Thus, the eco fuzzy function is activated. In order to cancel the eco fuzzy function, hover over the icon and the indicator again and press the OK key. Thus, both the eco fuzzy function icon and the indicator will start flashing. If you do not press any button within 20 seconds, the icon and the indicator will go off and the eco fuzzy function will be cancelled.

## 24. Vacation function icon

Press the FN key (until it reaches the umbrella icon and the lower line) to activate the vacation function. When you hover over the vacation function icon and the vacation function indicator, they start flashing. Thus, you can understand whether the vacation function will be activated or deactivated. When you press the OK button, the vacation function icon lights continuously and thus the Vacation function is activated. The Indicator continues to flash during this process. Press the OK key to cancel the vacation function. Thus, both the vacation function



icon and the indicator will start flashing and the vacation function will be cancelled.

### **25. Joker fridge icon**

When you select the joker fridge icon using the FN button and press the OK key, the joker cabin turns into a fridge cabin and operates as a cooler.

### **26. Celsius indicator**

It is a Celsius indicator. When the Celsius indication is activated, the temperature set values are shown in Celsius and the relevant icon turns on.

### **27. Set decreasing function**

Select the relevant cabin with the select button; the cabin icon representing the relevant cabin will start to flash. If you press the set decreasing button during this process, the set value gets decreased. If you keep pressing it in a loop, the set value returns to the beginning.

### **28. Temperature change cabin icon**

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### **29. Temperature change cabin icon**

Indicates the cabin whose temperature is to be changed. When the temperature change cabin icon starts flashing, it is understood that the relevant cabin has been selected.

### **30. Key lock**

Press key lock button simultaneously for 3 seconds. Key lock symbol

will light up and key lock mode will be activated. Buttons will not function if the Key lock mode is active. Press key lock button simultaneously for 3 seconds again. Key lock symbol will turn off and the key lock mode will be exited.

Press the **key lock** button if you want to prevent changing of the temperature setting of the refrigerator.

### **31. Select button**

Use this button to select the cabin whose temperature you want to change. Switch between the cabins by pressing this button. The selected cabin can be understood from the cabin icons (7,17,18,20,28,29). Whichever cabin icon is flashing, the cabin, whose temperature set value you want to change, is selected. Then, you can change the set value by pressing the cabin set value decreasing button (27) and the cabin set value increasing button (19). If you do not press the select button for 20 seconds, the cabin icons will go off. You need to press this key to select a cabin again.

### **32. Alarm off warning**

In case of power failure/high temperature alarm, after checking the foods in the freezer compartment, press the alarm off button to clear the warning.

### **33. Quick cooling function button**

The button has two functions. To activate or deactivate the quick

cool function, press it briefly. Quick Cool indicator will turn off and the product will return to its normal settings.



Use quick cooling function when you want to quickly cool the food placed in the fridge compartment. If you want to cool large amounts of fresh food, activate this function before putting the food into the product.



If you do not cancel it, quick cooling will cancel itself automatically after 8 hours at the most or when the fridge compartment reaches to the required temperature.



If you press the quick cooling button repeatedly with short intervals, the electronic circuit protection will be activated and the compressor will not start up immediately.



This function is not recalled when power restores after a power failure.

### **34. 1 Joker temperature indicator**

Temperature set values of the joker cabin are displayed.

### **34. 2 Wine cooler compartment temperature indicator**

Temperature set values of the winecabin are displayed.

## **5.3 Freezing fresh food**

- In order to preserve the quality of the food, it shall be frozen as quickly as possible when it is placed in the freezer compartment, use the fast freezing feature for this purpose.
- You may store the food longer in freezer compartment when you freeze them while they are fresh.
- Pack the food to be frozen and close the packing so that it would not allow entrance of air.
- Ensure that you pack your food before putting them in the freezer. Use freezer containers, foils and moisture-proof papers, plastic bags and other packing materials instead of traditional packing papers.
- Label each pack of food by adding the date before freezing. You may distinguish the freshness of each food pack in this way when you open your freezer each time. Store the food frozen before in the front side of compartment to ensure that they are used first.

Freezer Compartment Setting	Fridge Compartment Setting	Remarks
-18°C	4°C	This is the normal recommended setting.
-20, -22 or -24°C	4°C	These settings are recommended when the ambient temperature exceeds 30°C.
Quick Freeze	4°C	Use when you wish to freeze your food in a short time. Your product will return to its previous mode when the process is over.
-18°C or colder	2°C	Use these settings if you think that your fridge compartment is not cold enough because of the hot ambient conditions or frequent opening and closing of the door.

- Frozen food must be used immediately after they are thawed and they should not be re-frozen.
- Do not freeze too large quantities of food at one time.

#### 5.4 Recommendations for preserving the frozen food

Compartment shall be set to -18°C at least.

1. Put packages in the freezer as quickly as possible after purchase without allowing the to thaw.
2. Check whether the "Use By" and "Best Before" dates on the packaging are expired or not before freezing it.
3. Ensure that the package of the food is not damaged.

#### 5.5 Deep-freeze information

According to IEC 62552 standards, the product shall freeze at least 4.5 kg of food at 25°C ambient temperature to -18°C or lower within 24 hours for every 100-litres of freezer volume.

It is possible to preserve the food for a long time only at -18°C or lower temperatures.

You can keep the freshness of food for many months (at  $-18^{\circ}\text{C}$  or lower temperatures in the deep freeze).

Foods to be frozen should not be allowed to come in contact with the previously frozen items to prevent them from getting thawed partially. Boil the vegetables and drain their water in order to store vegetables for a longer time as frozen. After draining their water, put them in air-proof packages and place them inside the freezer. Food such as bananas, tomatoes, lettuce, celery, boiled eggs, potatoes are not suitable for freezing. When these foods are frozen, only their nutritional value and taste shall be affected negatively. They shall not be spoiled so that they would create a risk for human health.

## 5.6 Placing the food

Freezer compartment shelves	Various frozen food such as meat, fish, ice cream, vegetables and etc.
Refrigerator compartment shelves	Food in pans, covered plates and closed containers, eggs (in closed container)
Door shelves of fridge compartment	Small and packaged food or beverage

Crisper	Vegetables and fruits
Fresh zone compartment	Delicatessen (breakfast food, meat products that shall be consumed in a short time)

## 5.7 Door open warning

### (This feature is optional)

An audio warning signal will be given when the door of your product is left open for 1 minute. This warning will be muted when the door is closed or any of the display buttons (if any) are pressed.

## 5.8 Frost Free Chill compartment

Frost Free Chill compartments allow you to prepare the food for freezing. You can also use these compartments to store your food at a temperature a few degrees below the fridge compartment. You can increase the inner volume of your refrigerator by removing any of the chiller compartments:

1. Pull the compartment towards yourself until it stops.
2. Lift the compartment about 1 cm up and pull towards yourself to remove it from its seating.

## 5.9 Crisper

Crisper of the refrigerator is designed specially to keep the vegetables fresh without losing their humidity. For this purpose, cool air circulation is intensified around the crisper in general. Remove the door shelves that stand against the crisper before removing the crisper.

## 5.10 Humidity-controlled crisper Everfresh+(R)

Humidity rates of fruits and vegetables are kept under control thanks to the humidity-controlled crisper and thus the food is ensured to stay fresh for a longer period.

We recommend that you place leafy vegetables such as lettuce and spinach and vegetables sensitive to humidity loss as horizontally as possible when putting them in the crisper; not in a horizontal position on their roots.

While the vegetables are being replaced, their specific weights should be taken into consideration. Heavy and hard vegetables must be placed at the bottom of the crisper and light and soft vegetables must be on the upper part.

Never leave the vegetables in their plastic bags in the crisper. If they are left in their plastic bags, this will cause them to decompose in a short period of time. If you not prefer the vegetable to get in contact with other vegetables for hygienic reasons, use perforated paper or a similar material instead

of plastic bags.

Do not place pears, apricots, peaches etc., especially those fruits that generate large amounts of ethylene, in the same crisper with other fruits and vegetables. The ethylene gas emitted by these fruits cause other fruits to ripen sooner and to rot in a shorter span of time.

## 5.11 Egg tray

You can install the egg holder to the desired door or body shelf. Never keep the egg holder in the freezer compartment.



## 5.12 Movable Middle Section

Movable middle section is intended to prevent the cold air inside your refrigerator from escaping outside.

1. Sealing is provided when the gaskets on the door presses on the surface of the movable middle section while the fridge compartment doors are closed.

2. Another reason that your refrigerator is equipped with a movable middle section is that it increases the net volume of the fridge compartment. Standard middle sections occupy some non-usable volume in the refrigerator.
3. Movable middle section is closed when the left door of the fridge compartment is opened.
4. It must not be opened manually. It moves under the guidance of the plastic part on the body while the door is closed.

### 5.13 Multizone Compartment

The Cool Control Storage Compartment of your refrigerator may be used in any desired mode by adjusting it to fridge (2/4/6/8 °C) or freezer (-18/-20/-22/-24) temperatures. You can keep the compartment at the desired temperature with the Cool Control Storage Compartment's Temperature Setting Button. The temperature of the Cool Control Storage Compartment may be set to 0 and 10 degrees in addition to the fridge compartment temperatures and to -6 degrees in addition to the freezer compartment temperatures. 0 degree is used to store the deli products longer, and -6 degrees is used to keep the meats up to 2 weeks in an easily sliceable condition.

The feature of switching to a Fridge or Freezer compartment is provided by a cooling element located in the closed section (Compressor Compartment) behind the refrigerator. During operation of this element, sounds similar to the sound of seconds heard from an analogue clock may be heard. This is normal and is not fault cause.

### 5.14 Blue light

Crisper of the refrigerator are illuminated with a blue light. Foodstuff stored in the crisper continue their photosynthesis by means of the wavelength effect of blue light and thus, preserve their freshness and increase their vitamin content.

### 5.15 Odour filter

Odour filter in the air duct of the fridge compartment prevents build-up of unpleasant odours in the refrigerator.

### 5.16 Using internal water dispenser

(in some models)

After connecting the refrigerator to a water source or replacing the water filter, flush the water system. Use a sturdy container to depress and hold the water dispenser lever for 5 seconds, then release it for 5 seconds. Repeat until water begins to flow. Once water begins to flow, continue depressing and releasing the dispenser paddle (5 seconds on, 5

seconds off) until a total of 4 gal. (15L) has been dispensed. This will flush air from the filter and water dispensing system, and prepare the water filter for use. Additional flushing may be required in some households. As air is cleared from the system, water may spurt out of the dispenser.

Allow 24 hours for the refrigerator to cool down and chill water. Dispense enough water every week to maintain a fresh supply.



After 5 minutes of continuous dispensing, the dispenser will stop dispensing water to avoid flooding. To continue dispensing, press the dispenser paddle again.

### 5.17 Dispensing water

Hold a container under the dispenser spout while pressing the dispenser pad.

Release the dispenser pad to stop dispensing.



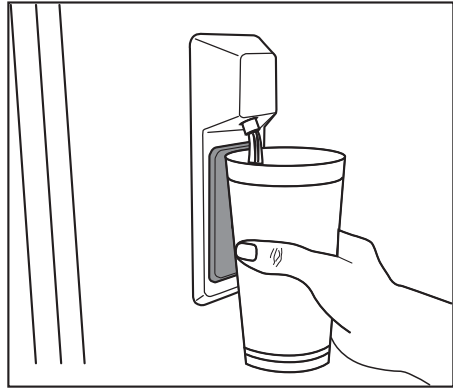
It is normal for the first few glasses of water taken from the dispenser to be warm.



If the water dispenser is not used for a long period of time, dispose of first few glasses of water to obtain fresh water.

During initial use, you will have to wait approximately 24 hours for the water to cool down.

Take out the glass a little while after you pull the trigger.



### 5.18 Maintaining water dispenser



Before using your fridge first time and after replacing your water filter, water dispenser may drip drops of water. To prevent water dripping or leaking from dispenser, please bleed the air from the system by dispensing 5-6 gallons (about 20 liter) of water through the water dispenser before the first use and every time after you change the water filter. This will remove any air trapped in the system and stop the water dispenser from leaking. Checking coupler position and the straightness of water line at the back of the unit will be required if there's an obstruction in water flow.



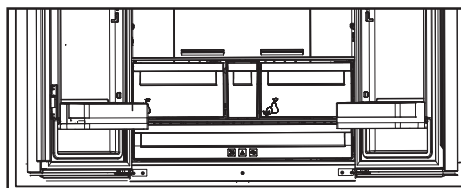
If your water dispenser is leaking just a few drops of water after you have dispensed some water, this is normal.



If you do not want to make ice, press the Ice off icon to stop the icematic to save energy and prolong the service life of your refrigerator.



It is normal that a few drops of water drop from the dispenser after you have taken water.



## 5.19 Icematic

### (in some models)

To get ice from the icematic, fill the water tank in the fridge compartment with water up to the maximum level.

Ice cubes in the ice drawer may stick to each other and become a bulk due to hot and humid air in approximately 15 days. This is normal. If you cannot break the bulk apart, you can empty the ice container and make ice again.



It is recommended to change the water in the water tank if it remains in the water tank for more than 2-3 weeks.



Strange noises you hear from the refrigerator at 120-minute intervals are the sounds of ice-making and pouring. This is normal.

## 5.20 Icematic and ice storage container

### (in some models)

#### Using the Icematic

Fill the Icematic with water and place it into its seat. Your ice will be ready approximately in two hours. Do not remove the Icematic from its seating to take ice. Turn the knobs on the ice reservoirs clockwise by 90 degrees.

Ice cubes in the reservoirs will fall down into the ice storage container below.

You may take out the ice storage container and serve the ice cubes. If you wish, you may keep the ice cubes in the ice storage container.

#### Ice storage container

Ice storage container is only intended for accumulating the ice cubes. Do not put water in it. Otherwise, it will break.



## 6. Maintenance and cleaning

Service life of the product extends and frequently faced problems decrease if cleaned at regular intervals.



**WARNING:** Unplug the product before cleaning it.

- Never use gasoline, benzene or similar substances for cleaning purposes.
- Never use any sharp and abrasive tools, soap, household cleaners, detergent and wax polish for cleaning.
- Dissolve one teaspoon of carbonate in half litre of water. Soak a cloth with the solution and wrung it thoroughly. Wipe the interior of the refrigerator with this cloth and the dry thoroughly.
- Make sure that no water enters the lamp housing and other electrical items.
- If you will not use the refrigerator for a long period of time, unplug it, remove all food inside, clean it and leave the door ajar.
- Check regularly that the door gaskets are clean. If not, clean them.
- To remove door and body shelves, remove all of its contents.
- Remove the door shelves by pulling them up. After cleaning, slide them from top to bottom to install.
- Never use cleaning agents or water that contain chlorine to

clean the outer surfaces and chromium coated parts of the product. Chlorine causes corrosion on such metal surfaces

### 6.1 Avoiding bad odours

Materials that may cause odour are not used in the production of our refrigerators. However, due to inappropriate food preserving conditions and not cleaning the inner surface of the refrigerator as required can bring forth the problem of odour. Pay attention to following to avoid this problem:

- Keeping the refrigerator clean is important. Food residuals, stains, etc. can cause odour. Therefore, clean the refrigerator with carbonate dissolved in water every 15 days. Never use detergents or soap.
- Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Never keep the food that have expired best before dates and spoiled in the refrigerator.

### 6.2 Protecting the plastic surfaces

Do not put liquid oils or oil-cooked meals in your refrigerator in unsealed containers as they damage the plastic surfaces of the refrigerator. If oil is spilled or smeared onto the plastic surfaces, clean and rinse the relevant part of the surface at once with warm water.

## 7 Troubleshooting

Please review this list before calling the service. It will save your time and money. This list includes frequent complaints that are not arising from defective workmanship or material usage. Some of the features described here may not exist in your product.

### **The refrigerator does not operate.**

- The plug is not inserted into the socket correctly. >>> Insert the plug into the socket securely.
- The fuse of the socket which your refrigerator is connected to or the main fuse have blown out. >>> Check the fuse.

### **Condensation on the side wall of the fridge compartment (MULTIZONE, COOL CONTROL and FLEXI ZONE).**

- Ambient is very cold. >>> Do not install the refrigerator in places where the temperature falls below 10 °C.
- Door has been opened frequently. >>> Do not open and close the door of refrigerator frequently.
- Ambient is very humid. >>> Do not install your refrigerator into highly humid places.
- Food containing liquid is stored in open containers. >>> Store food with liquid content in closed containers.
- Door of the refrigerator is left ajar. >>> Do not leave the doors of your refrigerator open for a long time.
- Thermostat is set to a very cold level. >>> Set the thermostat to a suitable level.

### **Compressor is not running**

- Protective thermic of the compressor will blow out during sudden power failures or plug-out plug-ins as the refrigerant pressure in the cooling system of the refrigerator has not been balanced yet. The refrigerator will start running approximately after 6 minutes. Please call the Authorised Service Agent if the refrigerator does not start at the end of this period.
- The fridge is in defrost cycle. >>> This is normal for a full-automatically defrosting refrigerator. Defrosting cycle occurs periodically.
- The refrigerator is not plugged into the socket. >>> Make sure that the plug is fit into the socket.
- Temperature settings are not made correctly. >>> Select the suitable temperature value.
- There is a power outage. >>> Refrigerator returns to normal operation when the power restores.

**The operation noise increases when the refrigerator is running.**

- The operating performance of the refrigerator may change due to the changes in the ambient temperature. It is normal and not a fault.

**The refrigerator is running frequently or for a long time.**

- New product may be wider than the previous one. Larger refrigerators operate for a longer period of time.
- The room temperature may be high. >>> It is normal that the product operates for longer periods in hot ambient.
- The refrigerator might be plugged in recently or might be loaded with food. >>> When the refrigerator is plugged in or loaded with food recently, it will take longer for it to attain the set temperature. This is normal.
- Large amounts of hot food might be put in the refrigerator recently. >>> Do not put hot food into the refrigerator.
- Doors might be opened frequently or left ajar for a long time. >>> The warm air that has entered into the refrigerator causes the refrigerator to run for longer periods. Do not open the doors frequently.
- Freezer or fridge compartment door might be left ajar. >>> Check if the doors are closed completely.
- The refrigerator is adjusted to a very low temperature. >>> Adjust the refrigerator temperature to a warmer degree and wait until the temperature is achieved.
- Door seal of the fridge or freezer may be soiled, worn out, broken or not properly seated. >>> Clean or replace the seal. Damaged/broken seal causes the refrigerator to run for a longer period of time in order to maintain the current temperature.

**Freezer temperature is very low while the fridge temperature is sufficient.**

- The freezer temperature is adjusted to a very low value. >>> Adjust the freezer temperature to a warmer degree and check.

**Fridge temperature is very low while the freezer temperature is sufficient.**

- The fridge temperature is adjusted to a very low value. >>> Adjust the fridge temperature to a warmer degree and check.

**Food kept in the fridge compartment drawers is frozen.**

- The fridge temperature is adjusted to a very high value. >>> Adjust the fridge temperature to a lower value and check.

### **Temperature in the fridge or freezer is very high.**

- The fridge temperature is adjusted to a very high value. >>> Fridge compartment temperature setting has an effect on the temperature of the freezer. Change the temperatures of the fridge or freezer and wait until the relevant compartments attain a sufficient temperature.
- Doors are opened frequently or left ajar for a long time. >>> Do not open the doors frequently.
- Door is ajar. >>> Close the door completely.
- The refrigerator is plugged in or loaded with food recently. >>> This is normal. When the refrigerator is plugged in or loaded with food recently, it will take longer for it to attain the set temperature.
- Large amounts of hot food might be put in the refrigerator recently. >>> Do not put hot food into the refrigerator.

### **Vibrations or noise.**

- The floor is not level or stable. >>> If the refrigerator rocks when moved slowly, balance it by adjusting its feet. Also make sure that the floor is strong enough to carry the refrigerator, and level.
- The items put onto the refrigerator may cause noise. >>> Remove the items on top of the refrigerator.

### **There are noises coming from the refrigerator like liquid flowing, spraying, etc.**

- Liquid and gas flows occur in accordance with the operating principles of your refrigerator. >>>It is normal and not a fault.

### **Whistle comes from the refrigerator.**

- Fans are used in order to cool the refrigerator. It is normal and not a fault.

### **Condensation on the inner walls of refrigerator.**

- Hot and humid weather increases icing and condensation. It is normal and not a fault.
- Doors are opened frequently or left ajar for a long time. >>> Do not open the doors frequently. Close them if they are open.
- Door is ajar. >>> Close the door completely.

### **Humidity occurs on the outside of the refrigerator or between the doors.**

- There might be humidity in the air; this is quite normal in humid weather. >>> When the humidity is less, condensation will disappear.
- If moisture forms in the area between the two refrigerator doors, disable the “Energy Saving” mode.

**Bad odour inside the refrigerator.**

- No regular cleaning is performed. >>> Clean the inside of the refrigerator regularly with a sponge, lukewarm water or carbonate dissolved in water.
- Some containers or package materials may cause the smell. >>> Use a different container or different brand packaging material.
- Food is put into the refrigerator in uncovered containers. >>> Keep the food in closed containers. Microorganisms spreading out from uncovered containers can cause unpleasant odours.
- Remove the foods that have expired best before dates and spoiled from the refrigerator.

**The door is not closing.**

- Food packages are preventing the door from closing. >>> Replace the packages that are obstructing the door.
- The refrigerator is not completely even on the floor. >>> Adjust the feet to balance the refrigerator.
- The floor is not level or strong. >>> Also make sure that the floor is level and strong enough to carry the refrigerator.

**Crispers are stuck.**

- The food is touching the ceiling of the drawer. >>> Rearrange food in the drawer.



**WARNING:** If you cannot eliminate the problem although you follow the instructions in this section, consult your dealer or the Authorised Service Agent. Never try to repair a non-functional product yourself.

## GUARANTEE DETAILS

Your new Grundig product is guaranteed against faulty materials, defective components or manufacturing defects. The guarantee starts from the date of original purchase of the product for a period of three (3) years unless Beko plc (the “Manufacturer”) agrees to extend the guarantee for the product in writing. If you have any questions about the guarantee on your product (including how long it is valid), please contact your retailer or our Call Centre on 0333 207 9920.

This guarantee does not in any way diminish or affect your statutory rights in connection with the product. This guarantee is in addition to your statutory rights as a consumer. If you have any question about these rights, please contact the retailer from which you purchased the product. In certain circumstances, it is possible that your statutory rights may offer additional or higher levels of protection than those offered under the terms of this guarantee.

### **What is covered by this guarantee?**

- Repairs to the product required as a result of faulty materials, defective components or manufacturing defects.
- Functional replacement parts to repair a product.
- The costs of a Grundig Approved Engineer to carry out the repair.

### **What is not covered?**

- Transit and delivery damage.
- Cabinet or appearance parts, including but not limited to control knobs, flaps and handles.
- Accessories and/or consumable items including but not limited to ice trays, scrapers, cutlery baskets, filters and light bulbs.
- Repairs necessary as a direct or indirect result of:
  - Accidental damage, misuse or abuse of a product.
  - An attempted repair of a product by anyone other than a Grundig Approved Engineer (the “Engineer”).
  - Installation or use of a product where such installation or use fails to meet the requirements contained in this guarantee or the User Instructions Booklet.

- Repairs to a product operated at any time on commercial or non-residential household premises (unless we have previously agreed to the installation environment).

This guarantee is limited to the cost of repairing the product. To the extent permitted by law, Beko plc (the “Manufacturer”) does not accept and will not be held liable for any financial loss incurred in connection with the failure of any product to operate in accordance with the expected standards. Such financial loss includes but is not limited to loss arising from:

- Time taken off work.
- Damaged food, clothing or other items.
- Meals taken at restaurants or from takeaways.
- General compensation for inconvenience.

### **Important Notes**

- Your product is designed and built for domestic household use only.
- The guarantee will automatically be void if the product is installed or is used in commercial or non-residential domestic household premises, unless we have previously agreed to the installation environment.
- The product must be correctly installed, located and operated in accordance with the instructions contained in the User Instructions Booklet provided with your product.
- Professional installation by a qualified Electrical Domestic Appliance Installer is recommended for all Washing Machines, Dishwashers and Electric Cookers (as incorrect installation may result in you having to pay for the cost of repairing the product).
- Gas Cookers must be professionally installed by a Gas Safe (or Gas Networks Ireland for Republic of Ireland) registered gas installer.
- This guarantee is given in respect of products purchased and used within the United Kingdom and the Republic of Ireland.
- This guarantee is effective from the initial date of purchase of a new product from an authorised retailer and will be void if the product is resold.

- This guarantee does not apply to graded sales (where the product is purchased as a “second”).
- Possession of a copy of these terms and conditions does not necessarily mean that a product has the benefit of this guarantee. If you have any questions, please call our Call Centre on the number set out above.
- The Manufacturer reserves the right to terminate the guarantee if its staff or representatives are subjected to physical or verbal abuse in the course of carrying out their duties.
- Optional extras, where available (i.e. extendable feet) are supplied on a chargeable basis only.

### **Does Grundig offer replacements?**

This is a repair-only guarantee. On occasion, the Manufacturer may at its sole discretion, replace your product with a new product instead of carrying out a repair. Where a replacement is offered, this would normally be an identical model, but when this is not possible, a model of similar specification will be provided. The Manufacturer will cover the costs and arrange for the delivery of the new product and for the return of the old product. Any costs related to disconnecting the faulty product and installing the replacement product will not be borne by the Manufacturer unless previously agreed to in writing. The original guarantee will continue to apply to the replacement product; the new product will not come with a new guarantee.

### **When will the repair take place?**

Our Engineers work Monday to Friday 9.00am to 5.00pm. Appointments outside these hours may be possible at the sole discretion of the Manufacturer but cannot be guaranteed. Whilst our Engineers will endeavour to minimize inconvenience and to meet requests for specific timed appointments, this cannot be guaranteed. We will not be liable for delays or if it is unable to carry out a repair because a convenient appointment cannot be arranged.

### **Will there be any charge for the repairs?**

It is your responsibility to provide evidence to the Engineer that your product is covered by this guarantee with a proof of purchase.



The Manufacturer reserves the right to charge for the reasonable cost of any service call if:

- You cannot provide evidence that your product is covered by this guarantee.
- Where a service call has been made and the engineer finds that there is no fault with your product.
- That your product has not been installed or operated in accordance with the User Instructions Booklet.
- That the fault was caused by something other than faulty materials, defective components or manufacturing defects.
- For missed appointments.

Payment of these costs are due immediately upon the Engineer providing you with an invoice. The Manufacturer reserves the right to terminate the guarantee if you fail to pay the costs for the service call in a timely manner.

If you are a resident of the United Kingdom, this guarantee will be governed by English law and subject to the English Courts, save where you live in another part of the United Kingdom, in which case the law and courts of that location will apply.

If you are resident in the Republic of Ireland, this guarantee will be governed by Irish law and the Irish courts will have jurisdiction.

### **HOW TO OBTAIN SERVICE**

Please keep your purchase receipt or other proof of purchase in a safe place; you will need to have it should the product require attention under guarantee.

It will be useful if you complete the details below, as it will help us assist you when requesting service (the model number is printed on the Instruction Booklet and the serial number is printed on the Rating Label affixed to the appliance). Recording of these details alone will not count as proof of purchase. A valid proof of purchase is required for under guarantee service.

The area around the product must be easily accessible to the Engineer without the need for cabinets or furniture being removed.

It is your responsibility to ensure our Engineers have a clean and safe environment to carry out any repairs.

.....  
Model No:  
Serial No:  
Retailer:  
Date of purchase:

.....  
**For service under guarantee simply telephone the appropriate number below**

**UK Mainland & Northern Ireland** 0333 207 9920 or customerservice@support.grundig.co.uk

**Republic of Ireland:** 01 691 0203  **Register your appliance at:** grundig.co.uk/support/register

Before requesting service please check the troubleshooting guide in the Operating Instructions as a charge may be levied where no fault is found even though your product may still be under guarantee.

**Service once the manufacturers guarantee has expired**

If you have purchased an extended guarantee please refer to the instructions contained within the extended guarantee agreement document, otherwise please call the appropriate number above where service can be obtained at a charge.

Should you experience any difficulty in obtaining service contact the Grundig Customer Helpline on Tel: 0333 207 9920 or e-mail: customerservice@support.grundig.co.uk

.....This guarantee is provided by Beko plc. Beko House, 1 Greenhill Crescent, Watford, Herts, WD18 8QU. Beko plc is registered in England and Wales with company registration number 02415578.



# Notes

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1 Greenhill Crescent  
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Tel: 0845 603 1234  
Fax: 0845 600 4922 [www.grundig.co.uk](http://www.grundig.co.uk)

**GRUNDIG**

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EN  
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